



# Acer Office Manager

## Complete control of your small business's IT

Acer Office Manager (AOM) is a handy utility that allows for offices without any dedicated IT staff to quickly and easily poll data, centralize resources, and monitor IT hardware and software without the need for dedicated servers or other monitoring equipment. AOM allows small businesses to deploy security policies, monitor IT assets, and schedule maintenance tasks in one simple manageability package.

Acer Office Manager comes with five major features: <u>Dashboard</u>, <u>Task scheduler</u>, <u>Client Manager</u>, <u>Asset Manager</u> and <u>Policy Manager</u>. The Dashboard gives the administrator the overview of what's happening on the system, and displays alerts if there is a hardware or software issue with any particular client PC on the network.

# Who can use Acer Office Manager?

AOM is a robust tool for small office environments<sup>1</sup>. Pre-loaded standard in Acer TravelMate and Veriton computers, this powerful tool works through a console and agents across a local area network (LAN) to enable tasks, set monitoring policies, and to remotely ensure that updates are applied<sup>2</sup>. AOM can even enable/disable devices for clients to help protect your offices security from malware and data theft. For example, companies concern about data and file sharing; the USB ports on any number of monitored devices can be disabled to

<sup>&</sup>lt;sup>1</sup> Under Acer standard testing environment, the AOM works seamlessly among other PCs for 50 users or less.

<sup>&</sup>lt;sup>2</sup> AOM features are constantly updated, and subject to change without notice. Please check with Acer authorized reseller for latest feature sets and updates.



prevent the access of USB based storage devices causing a major breach in security. These robust features are offered free of cost with an intuitive user interface even for non-IT professionals.

### Key features

#### Client Automation

- o Policy management extension of security including power option, BIOS settings, and etc.
- o Scheduling & alert allowing setting schedule in frequency, starting time/date, end time/date.

### • Asset Management

- o Inventory management look up system, hardware, software, and hotfix information.
- Query & Report intuitive query selection to generate reports.

### • Client Management

- o Group management create, remove, edit different groups for easier user manageability.
- o Remote management remotely restart, shut down, or power on selected client PC

# Picking the right management solution for your business

Acer Office Manager is one of many client management solutions provided to our professional users. Please refer to the below table to find out which Acer solution is right for your company's needs.

		Acer ProShield	Acer Office Manager	Acer Smart Client Manger
Security	BIOS Configuration	Yes	Yes (Remote)	Yes
	Drive Encryption	Yes	-	-
	File Sanitizer	Yes		-
	Device Access Manager	Yes	Yes (Remote)	Yes
	Credential Manager	Yes	-	-
Manageability	Deployment	-	Yes	Yes
	Inventory	-	Yes	Yes
	Software Management	-	-	BIOS Update/SW delivery
	Patch Management	-	-	Yes
	Remote Control	-	(Power-state only)	(Power-state only)/KVM (Q2)
	Real-Time Management	-	Yes	Yes
	Out of Band Management	-	-	Yes
	IT Analytics	-	Yes	Yes
	Audit Logs	-	-	Yes
	Network Traffic Monitoring	-	-	Yes
	Script Management			Yes
	Power Management		Yes	Yes
	Process Automation	-	(Time-bound tasks only)	Yes
Productivity	Email Alert	-	Yes	-

Acer ProShield, Acer Office Manager, and Acer Smart Client Manager are selectively pre-loaded to Acer notebooks, desktop PC, and tablets. Please check with your authorized Acer resellers for more details.